



**B-0010-0004504**

Seat No. \_\_\_\_\_

**Third Year Bachelor of Hotel & Tourism  
Management (Sem. V) Examination**

March - 2021

**5.4 : Advance Housekeeping - II\*\***

*(New Course)*

**Faculty Code : 0010**

**Subject Code : 0004504**

Time : 3 Hours]

[Total Marks :

- Instructions :** (1) The maximum marks are 70.  
(2) Question 1 & 2 are compulsory.  
(3) Attempt any three questions from Questions 3 to 6.  
(4) The marks are assigned in front of each question.

**1** Write down the meaning of the following terms in around **7×2=14**  
100 words each. (Any 7)

- |                    |                     |
|--------------------|---------------------|
| (a) Renovation     | (f) ROL             |
| (b) Snagging       | (g) Refurbishment   |
| (c) Bin card       | (h) Walk-in freezer |
| (d) Purchase order | (i) Air filter      |
| (e) Capital Budget | (j) Humidifier      |

**2** Explain in detail the Purchase Procedure. Moreover, explain in detail different types of purchasing.

**OR**

**2** Draw and explain Organization Structure of the Housekeeping Department in a 5star deluxe hotel having 100 keys arranged on 10 floors.

- 3 Do as directed: **8+6=14**  
(a) Write short notes on the following : **2×4=8**  
(i) Operating budget

**OR**

- (i) Room Cost  
(ii) Purchase Order

**OR**

- (ii) Buffer Stock & Par Stock  
(b) Write short notes on the following : **2×3=6**  
(i) Types of coolant

**OR**

- (i) Environmental Degradation.  
(ii) Ion Exchange

**OR**

- (ii) Zeolite Process.

- 4 Write a detailed note on 'Fuel and Electricity' in relation to electric supply and tariff?
- 5 Write a detailed note on refrigeration equipment.
- 6 What is pollution? Indicate the sources of pollution. Explain the preventive measures.

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